

## R. A. Podar College of Commerce & Economics

#### **AUTONOMOUS**

Matunga, Mumbai - 400 019

An 'A+' Institution as Accredited by NAAC Certified as 'Best College' by University of Mumbai

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# 1.4 Action Taken Report of Student, Teacher, Employer, and Alumni 2018-2023

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## **Action Taken Report 2022-2023**

### **STUDENT**

Concern Area	Feedback from Students	Action Taken
	Positive feedback on the overall	A committee was formed to analyze
	relevance of the curriculum	the feedback and ensure continued
	content, with an emphasis on	collaboration with industry partners,
	practical application in real-world	alumni, and academicians in
Comingles Contout	scenarios. Low redundancy rate	curriculum design. Regular monitoring
Curriculum Content	noted.	and updating of the curriculum were
		emphasized to maintain relevance.
		Discussions on aligning with the
		practical-oriented approach of NEP
		2020 were initiated.
	Appreciation for engaging and	Emphasis on faculty development
	interactive courses, especially	programs to enhance the integration of
	those using innovative tools like	innovative tools in teaching. The
The live Make I	virtual simulations and	committee recommended continuous
Teaching Methods	multimedia presentations. Positive	training sessions for faculty to adopt
	remarks on faculty responsiveness	technology-enhanced learning. Regular
	and maintaining learner interest.	reviews of teaching methods were
		planned to address changing needs.
	Positive feedback on the clarity of	Committee discussions focused on
	grading criteria, timely feedback	maintaining transparency in evaluation
E de de Deserve	on assignments, and satisfaction	methods. Plans were made to continue
<b>Evaluation Process</b>	with various evaluation tools.	providing clear grading criteria and
	Recognition of real-life	timely feedback. The committee
	application-based questions.	recommended exploring additional
	1	

		real-life application questions to enhance critical thinking.
Student Support Services	Positive interactions were highlighted with support staff, praising their responsiveness.  Delight expressed regarding readily accessible resources for academic guidance, mental health support, and career counseling.	The committee discussed enhancing support services further, including additional training for support staff to address concerns more effectively. Plans were made to ensure continuous improvement and expansion of support services in alignment with student needs.
Overall Satisfaction	Positive overall satisfaction expressed by students across programs.	Thorough discussions on areas of concern were noted, with an emphasis on maintaining and improving overall satisfaction levels. Plans for regular feedback sessions and continuous improvement were outlined.

## **TEACHERS**

Concern Area	Feedback from Teachers	Action Taken
	A substantial majority of 61.1%	Necessary updation in the curriculum
	of the faculty members have	design and syllabi was carried out
Curriculum Upgradation	expressed strong agreement	through the Board of Studies,
	regarding the regular updates	Academic Council, and final
	made to the curriculum.	approval of the Governing Body.
	61.1% teachers strongly agree	The institute continues to encourage
Teachers' Freedom in	that they have freedom in	and support teachers in actively
Curriculum Design	contributing ideas to curriculum	contributing to curriculum design
	design.	and development.
	30.6% agree, 58.03% strongly	The feedback has reinforced the
Board of Studies (BOS)	agree that BOS ensures updated	importance of involving
, , ,	and relevant courses.	alumni/corporate/industry in BOS,
Ensuring Updated and		and efforts will be made to
Relevant Courses		strengthen this collaboration for
		continuous improvement.
	58.03% strongly feel it is helpful	The institute acknowledges the
Danuagantation from	in designing and improving	significance of industry input and
Representation from	courses.	will work towards enhancing and
Alumni/Corporate/Industry		diversifying representation in BOS
in BOS		from alumni, corporate, and industry
		sectors.
Intondical linear and	47.02% strongly agree that such	Further steps will be taken to
Interdisciplinary and	approaches are reflected.	incorporate more interdisciplinary
Multidisciplinary		and multidisciplinary elements into
Approaches in Curriculum		the curriculum to align with the

		changing landscape of higher education.
Inclusion of Modules on Community Engagement, Environmental Education, and Value-based Education  Knowledge Exchange Programs for New Syllabus Introduction	41.07% strongly agree, 25% agree, 16% neutral, 11% disagree  47.07% agree, 25.07% strongly agree	The institute recognizes the importance of these modules and will work on addressing concerns raised by teachers through a collaborative review process.  The positive response indicates the success of the Knowledge Exchange Programs, and similar initiatives will be continued and expanded for the
Availability of Reference Materials in the Library	42.9% strongly agree, 45.7% agree	Efforts will be made to further enhance the availability of reference materials in the library to better support the curriculum requirements
Freedom in Adopting New Techniques/Strategies for Teaching and Assessment	More than 66% strongly agree	The institute reaffirms its commitment to providing faculty with the freedom to adopt innovative teaching techniques and assessment strategies, fostering a dynamic and supportive teaching environment.

## **EMPLOYERS**

Concern Area	Feedback from Employer	Action Taken
	50% of companies found	The feedback on students' punctuality
	students' punctuality	was taken seriously. It was
C4 J4-! D4	excellent, 40% above average	communicated to all faculty members,
Students' Punctuality		and necessary updates were made in
		the curriculum to emphasize and instill
		the importance of punctuality.
	50% of companies found it	Employers' feedback on
	above average, 40% excellent	professionalism in resumes was
		acknowledged. Curriculum updates
Professionalism in Resumes		were made to enhance students'
Frotessionansin in Resumes		resume-building skills. This ensures
		that students are better equipped to
		present themselves professionally on
		paper during the placement process.
	More than 60% found it	Employers' observations on etiquette
	above average, 30% excellent	during the placement process were
<b>Etiquettes during the</b>		taken into consideration. The
Placement Process		curriculum was adjusted to include
		training on professional conduct during
		placements.
	More than 70% found it	The feedback regarding the
	above average	preparedness of students was given due
Preparedness of Students		importance. Curriculum enhancements
		were made to further improve students'
		preparedness for the industry.

	50% exceeded expectations,	The feedback on the overall experience
	50% met expectations	with the Placement Cell was
		considered. Curriculum adjustments
		were made to further enhance the
		overall experience for employers.
Overall Experience with		These changes were incorporated
Placement Cell		through the Board of Studies,
		Academic Council, and final approval
		of the Governing Body, ensuring
		continuous improvement in the
		interaction between students and
		employers.
	Around 90% said	The positive feedback on coordination
Coordination with POC	expectations were exceeded	with the Point of Contact (POC) from
from Placement Cell		the Placement Cell was acknowledged.
If only I facement Cen		Efforts were made to maintain and
		improve this aspect further.
	- Students should have more	The suggestions provided by
	awareness about current	employers were communicated to
	affairs Should be better	students for their awareness and
	prepared on the basic	improvement. Faculty members were
Suggestions for Students'	concepts related to the role	informed of these suggestions, and
Improvement (Included)	they are applying for The	efforts were made to integrate relevant
	students should participate in	aspects into the curriculum. These
	extra-curricular activities to	changes were implemented through the
	improve communication and	Board of Studies, Academic Council,
	interpersonal skills	and final approval of the Governing

Applicants must improve	Body, ensuring holistic development of
their presence on social	students.
media There must be an	
improvement in the	
presentation skills of the	
students.	

## **ALUMNI**

Concern Area	Feedback from Alumni	Action Taken
1. Quality Content of Syllabi	34.6% found syllabi excellent, 41% felt very good, and 21.8% felt good	With the NEP 2020 being implemented by Podar Autonomous from 2023-24, necessary updates were made to enhance the quality of syllabi. The curriculum design was revised based on Alumni suggestions for better student orientation. MIS ERP solutions were employed for effective implementation.
2. Industry Relevance of Syllabi	21% strongly agreed, 44% agreed, and 24% remained neutral	In alignment with the NEP 2020, the curriculum was reviewed to ensure it meets industry needs. The relevant bodies of the college and authority collaborated to incorporate necessary changes, making the syllabi more industry-relevant. Employers' feedback was actively considered in this process.
3. Relevance of Reference  Books	16.5% strongly agreed, and 57% agreed	The NEP 2020 prompted a thorough examination of reference books prescribed for courses. The review resulted in updates to include more relevant and contemporary reference materials. The changes were implemented to align with industry

		requirements and enhance the overall
		learning experience for students.
	Alumni suggested more practical	With the NEP 2020 guidelines, a
	and case study-based topics	concerted effort was made to
		incorporate practical components and
4. Practical and Case		case studies into the curriculum. This
<b>Study Integration</b>		ensures that students receive hands-on
		experience and are better prepared for
		real-world challenges, fostering a
		more holistic learning environment.
		The curriculum was expanded to
		include subjects such as personal
5 Inclusion of Daysonal	Alumni recommended adding	finance and basics of the stock market,
5. Inclusion of Personal	Alumni recommended adding	aligning with industry trends and
Finance and Stock	subjects like personal finance	addressing Alumni feedback. These
Market	and basics of the stock market	additions aim to provide students with
		a broader understanding of financial
		concepts and market dynamics.
	Alumni emphasized practical	Action was taken to introduce
	components related to industry	practical components specifically
	knowledge	focused on industry knowledge. This
6. Industry Knowledge		ensures that students gain practical
<b>Practical Component</b>		insights and skills directly applicable
		to their chosen fields, fostering a
		better transition from academia to the
		professional realm.
7. Overall Development	Alumni stressed the need for a	The curriculum was redesigned to

Focus	balance between theoretical and	strike a balance between theoretical
	practical aspects	knowledge and practical skills.
		Emphasis was placed on overall
		student development, including both
		technical and soft skills. The changes
		were implemented to align with
		industry demands and enhance
		students' employability.
	NEP 2020 implementation	The implementation of NEP 2020 was
	considered positively by Alumni	well-received by the Alumni,
		showcasing the college's commitment
		to staying abreast of educational
8. Implementation of NEP		reforms. The college actively utilized
2020		Management Information System
		(MIS) and Enterprise Resource
		Planning (ERP) solutions to
		streamline processes and improve
		overall efficiency.

## Action Taken Report 2021-2022

## **STUDENT**

Concern Area	Feedback from Students	Action Taken
	Students expressed satisfaction with	
	the curriculum, emphasizing its	The curriculum design and syllabi
Curriculum Relevance	relevance, practicality, and job	underwent essential updates through
and Practicality	readiness. They highlighted a positive	the appropriate college bodies and
	impact on their knowledge and skill	authorities.
	development.	
	Positive feedback was received	Committees were established to
	regarding teaching methods and tools.	review course content alignment with
	Students appreciated the use of	learning objectives and integrate best
Teaching Methods and	innovative methods, including	practices for content retention into
Tools	technology integration, to engage a	teaching methods. Professional
	diverse range of learners effectively.	development opportunities for faculty
		were initiated, focusing on innovative
		teaching methods.
	Students expressed satisfaction with	Assessment methods were aligned
	the assessment techniques and	with learning objectives, and the
Assessment Techniques	question paper design. However, they	institution implemented a system to
and Question Paper	suggested incorporating challenging	monitor long-term content retention.
Design	assignments to promote critical	Challenging assignments were
	thinking.	integrated to enhance critical thinking
		skills.
Fooulty Student	The positive and nurturing	Professional development
Faculty-Student	relationship between faculty and	opportunities were provided for
Engagement and	students was highlighted, contributing	faculty to enhance engagement and
Approachability	to an environment of trust and	approachability. Open

Course Materials and Study Material Availability  Students provided feedback on the availability and relevance of study materials.  Students provided feedback on the availability and relevance of study materials.  Study Material Availability  Students reported an exceptional continuous improvement initiatives overall learning experience, exceeding their expectations student feedback, including updating regarding content, quality, and course materials and incorporating
Course Materials and Study Material Availability  Students provided feedback on the availability and relevance of study materials.  Study Material  Availability  Students reported an exceptional continuous improvement initiatives overall learning experience, were implemented based on valuable exceeding their expectations student feedback, including updating
Course Materials and Study Material Availability  Students provided feedback on the availability and relevance of study materials.  Study Material  Availability  Students reported an exceptional continuous improvement initiatives overall learning experience, were implemented based on valuable exceeding their expectations student feedback, including updating
Course Materials and Study Material Availability  Availability  Students reported an exceptional overall learning experience, exceeding their expectations student feedback, including updating
Availability  materials.  Students reported an exceptional continuous improvement initiatives overall learning experience, exceeding their expectations student feedback, including updating
Availability  Students reported an exceptional Continuous improvement initiatives overall learning experience, were implemented based on valuable exceeding their expectations student feedback, including updating
Students reported an exceptional Continuous improvement initiatives overall learning experience, were implemented based on valuable exceeding their expectations student feedback, including updating
overall learning experience, were implemented based on valuable exceeding their expectations student feedback, including updating
exceeding their expectations student feedback, including updating
Overall Learning regarding content, quality, and course materials and incorporating
Experience relevance. challenging assignments. The
institution emphasized a
comprehensive and dynamic
educational experience.
The questionnaire invited suggestions Systematic processes for collecting
and improvements from students for and acting on student
each module. recommendations were implemented.
Suggestions and Committees were established to
Improvements review course content alignment and
foster a culture of innovation in
teaching methods based on student
suggestions.
The study highlighted a significant Assessment methods were aligned
Long-term Content trend in learners' long-term retention with learning objectives, and a
<b>Retention</b> of course content, indicating the system to monitor long-term content
success of the course design and retention was established.

	pedagogical approach.	
	The institution emphasized	Open communication channels
	transparency and open	between faculty and students were
Transparency and	communication throughout the	established to keep stakeholders well-
Communication	initiatives.	informed about changes and their benefits.

## **TEACHER**

Concern Area	Feedback from Teachers	Action Taken
	More than 84% of faculties agreed	Continuous efforts to ensure regular
1. Curriculum	that the curriculum is regularly	updates and relevance in the
Upgradation	updated with a learner-centric	curriculum. Monitoring mechanisms
	approach.	are established to track updates.
	84.21% of teachers strongly agreed	Encouragement of teacher
4 T 1 1 F 1 1	that they have the freedom to	involvement in curriculum planning.
2. Teachers' Freedom in	contribute ideas in curriculum design	Regular forums for collaborative
Curriculum Design	and development.	discussions on curriculum
		development.
	89.47% strongly agreed that BOS	Regular reviews and communication
2 B 1 6 G 12 (BOG)	ensures updated and relevant courses.	with BOS to ensure course relevance.
3. Board of Studies (BOS)	84.21% felt that	Continued efforts to involve alumni
Role	alumni/corporate/industry	and industry experts in curriculum
	representation in BOS is helpful.	design.
	84.21% of teachers agreed that these	Emphasis on promoting
4. Interdisciplinary and	approaches are reflected in the	interdisciplinary and multidisciplinary
Multidisciplinary	curriculum.	content. Encouragement of cross-
Approaches		department collaborations in
		curriculum planning.
	73.68% strongly agreed that such	Review of modules to address
	modules are included. 15.79% were	concerns raised by the 15.79% neutral
5. Courses with Social and	neutral.	feedback. Continued efforts to
<b>Environmental Modules</b>		enhance community engagement,
		environmental education, and value-
		based components.

	Over 63% strongly agreed, 21%	Initiatives to address concerns raised
6. Adequacy of	agreed, and 16% remained neutral.	by neutral feedback. Periodic
Infrastructure		assessments and improvements in
init astracture		infrastructure to support effective
		curriculum implementation.
	18 out of 19 faculties strongly agreed	Regular reviews of the library
7. Availability of	that reference materials are available	inventory. Collaboration with faculty
Reference Materials	in the library.	to update and expand the collection as
		needed.
	18 out of 19 teachers strongly agreed	Ongoing support for faculty
8. Freedom in Teaching	that the institute supports freedom in	development. Encouragement of
Techniques	adopting new techniques/strategies.	innovative teaching methods. Regular
rechniques		feedback sessions to understand and
		address faculty needs.

### **EMPLOYERS**

Concern Area	Feedback from Employer	Action Taken
Students' Punctuality	50% of companies found students' punctuality excellent, 40% above average	The feedback on students' punctuality was taken seriously. It was communicated to all faculty members, and necessary updates were made in the curriculum to emphasize and instill the importance of punctuality.
Professionalism in Resumes	50% of companies found it above average, 40% excellent	Employers' feedback on professionalism in resumes was acknowledged.  Curriculum updates were made to enhance students' resume-building skills.  This ensures that students are better equipped to present themselves professionally on paper during the placement process.
Etiquettes during Placement Process  Preparedness of Students	More than 60% found it above average, 30% excellent  More than 70% found it above average	Employers' observations on etiquette during the placement process were taken into consideration. The curriculum was adjusted to include training on professional conduct during placements.  The feedback regarding the preparedness of students was given due importance.  Curriculum enhancements were made to further improve students' preparedness
		for the industry.

	50% exceeded expectations,	The feedback on the overall experience
	50% met expectations	with the Placement Cell was considered.
	30% met expectations	
		Curriculum adjustments were made to
		further enhance the overall experience for
Overall Experience		employers. These changes were
with Placement Cell		incorporated through the Board of
with I faccinent Cen		Studies, Academic Council, and final
		approval of the Governing Body,
		ensuring continuous improvement in the
		interaction between students and
		employers.
	Around 90% said expectations	The positive feedback on coordination
Coordination with	were exceeded	with the Point of Contact (POC) from the
POC from Placement		Placement Cell was acknowledged.
Cell		Efforts were made to maintain and
		improve this aspect further.
		-
	- Students should have more	The suggestions provided by employers
	awareness about current	were communicated to students for their
	affairs Should be better	awareness and improvement. Faculty
	prepared on the basic concepts	members were informed of these
Suggestions for	related to the role they are	suggestions, and efforts were made to
Students' Improvement	applying for The students	integrate relevant aspects into the
(Included)	should participate in extra-	curriculum. These changes were
	curricular activities to improve	implemented through the Board of
	communication and	Studies, Academic Council, and final
	interpersonal skills	approval of the Governing Body,
	Applicants must improve their	

presence on social media	students.
There must be an improvement	
in the presentation skills of the	
students.	

## **ALUMNI**

Concern Area	Feedback from Alumni	Action Taken
Curriculum Improvement	Alumni suggested including application-based topics in each module	A committee was formed to analyze the feedback. Application-based topics were added where applicable.
Industry Relevance of Education	Alumni emphasized the need for real-world competencies	The alumni representation on BOS of each department was leveraged to ensure industry relevance. Guest lectures on application-based topics were conducted by industry professionals.
Program-Specific Feedback (B. Com.)	Majority of alumni responding were from B. Com. (69.4%)	The curriculum and program- specific feedback from B. Com. alumni were considered for refinement.
Student Engagement in Extra curricular	Alumni highly rated extracurricular activities	Continued emphasis on extracurricular activities to enhance student engagement.
Library Facilities	Positive feedback on the library facilities	Continued focus on maintaining and improving library resources.
Access to Teaching Faculty	Positive feedback on access to teaching faculty	Ongoing efforts to maintain strong student-faculty relationships and accessibility.

	Positive feedback on the campus	Continued efforts to enhance and
Campus Environment	environment (Podar Katta)	maintain a positive campus environment.
(Podar Katta)		

## **Action Taken Report 2020-2021**

### **STUDENTS**

Concern Area	Feedback from Students	Action Taken
	Score: 4.7 - Students expressed	Required updation was carried in
C	high satisfaction with the	the curriculum design to align with
Curriculum Relevance to	curriculum's alignment with	industry requirements through
Industry Requirements	industry needs.	relevant college bodies and
		authority.
	Score: 4.3 - Students indicated a	Curriculum load adjustments were
Curriculum Load on	balanced workload but suggested	made to ensure it is adequate,
Students	adjustments for optimal learning.	facilitating effective learning
		without overwhelming students.
	Score: 4.6 - Students appreciated	Measures were implemented to
Timely Completion of	efforts but sought improvements	enhance the pace of syllabus
Syllabus	in timely syllabus completion.	completion, ensuring timely
5,220,00	in timery symmetric compression.	coverage of course content.
		coverage of course content.
	Score: 4.3 - Students	Additional reading materials were
Adequate Reading	acknowledged existing resources	incorporated to supplement the
Material Provided	but desired additional reading	existing resources, meeting students'
Waterial I Tovided	materials.	academic needs.
	materials.	academic needs.
	Score: 4.7 - Students commended	Faculty members were encouraged
Use of Innovative Teaching	the faculty's use of innovative	to employ innovative technical
Tools	methods for engaging learning	methods for enhanced engagement
1 UUIS		
m . 11 . A11 ! O !!	experiences.	and effective learning experiences.
Teaching Aids in Online	Score: 4.8 - Students praised the	Emphasis was placed on the use of
Classes	effective use of teaching aids in	various teaching aids in online

	online classes for interactive	classes to create an interactive and
	learning.	dynamic virtual learning
		environment.
	Score: 4.6 - Students emphasized	Faculty accessibility was improved
Faculty Availability for	the importance of accessible	to ensure students could easily seek
Curriculum Guidance	faculty for curriculum-related	guidance and clarification on
	queries.	curriculum-related matters.
Fair and Unbiased Semester End Evaluation	Score: 4.8 - Students perceived the semester-end evaluation process as fair and unbiased.	Measures were implemented to ensure the assessment and evaluation process of semester-end examinations is fair and unbiased.
Setting of Question Papers within Framed Syllabus	Score: 4.7 - Students appreciated the alignment of question papers with the framed syllabus.	Guidelines were reinforced to faculty members to ensure question papers align closely with the framed syllabus, enhancing examination relevance.
	Score: 4.6 - Students	Emphasis on excellence in the
<b>Excellence in Conducting</b>	acknowledged the excellence in	conduct of class tests and projects to
Class Tests/Projects	class test/project conduct for	enhance the overall assessment and
	effective assessments.	learning experience for students.
Continuous Internal Evaluation Support	Score: 4.6 - Students recognized the support provided through continuous internal evaluation practices.	Measures were taken to strengthen continuous internal evaluation practices, providing ongoing support for students' learning processes.
Effectiveness of Mentor-	Score: 4.5 - Students found the	Enhancements were made to the
Mentee System	mentor-mentee system helpful but	mentor-mentee system, ensuring it

	suggested improvements.	remains a valuable support system for students throughout their academic journey.  The concept of teams and team
Team Concept and Leadership in Classes	Score: 4.4 - Students appreciated the concept of teams and team leaders but indicated room for enhancement.	leaders was reinforced to promote collaborative learning, fostering a sense of leadership and teamwork among students.
Excellence in MS Teams Online Platform	Score: 4.7 - Students lauded the excellence of the MS Teams platform for online communication and collaboration.	The MS Teams online platform was recognized for its excellence, and efforts were made to further optimize its use for seamless communication and collaboration within the college community.

## **TEACHER**

Concern Area	Feedback from Teachers	Action Taken
Curriculum Upgradation	14 out of 17 faculties agreed that the curriculum is regularly updated with a learner-centric approach.	Continually update the curriculum, keeping it learner-centric, and responsive to changing educational needs.
Teachers' Freedom in  Curriculum Design and  Development	82.35% of teachers strongly agreed that they have the freedom to contribute ideas in curriculum design and development.	Continue to encourage and enhance teachers' involvement in curriculum design, ensuring their ideas and expertise are valued and considered.
Role of Board of Studies (BOS)	88.24% strongly agree that BOS ensures updated and relevant courses. 82.35% strongly agree that alumni/industry representation is helpful in course improvement.	Strengthen collaboration with the Board of Studies, ensuring ongoing communication and involvement of alumni/industry representatives in course development and improvement.
Interdisciplinary and Multidisciplinary Approaches	88.24% of teachers strongly agreed that interdisciplinary and multidisciplinary approaches are reflected in the curriculum.	Continue to incorporate and promote interdisciplinary and multidisciplinary approaches in the curriculum to enhance the holistic learning experience.
Courses on Community Engagement, Environmental Education, and Value-Based Education	70.59% strongly agree, 17.65% neutral, and 11.76% strongly disagree with the inclusion of these modules in the syllabus.	Address concerns raised by teachers who expressed neutrality or disagreement, and further enhance the relevance and integration of community engagement, environmental education, and value-

		based education in the curriculum.
Infrastructure Adequacy	70.59% strongly agree, 23% agree, and 5.88% neutral regarding the adequacy of infrastructure for curriculum implementation.	Address concerns raised by the teacher who remained neutral and work on improving infrastructure where necessary to ensure effective curriculum implementation.
Knowledge Exchange Programs for New Syllabus Introduction	70.59% strongly agree, 23.53% agree, and 5.88% neutral regarding knowledge exchange programs.	Continue organizing knowledge exchange programs for faculty to introduce new syllabi, addressing concerns raised by those who remained neutral.
Availability of Reference Materials in the Library	15 out of 17 faculties strongly agreed that books/journals listed in the new syllabus are available in the library.	Ensure continued availability of reference materials in the library and address any issues raised by the remaining two faculties.
Freedom in Adopting New Techniques/Strategies	15 out of 17 faculties strongly agreed that the institute supports faculty by giving freedom in adopting new techniques/strategies.	Continue to support faculty in adopting innovative techniques and strategies for teaching, evaluation, and assessment, and address any concerns or suggestions for improvement.

### **EMPLOYERS**

Concern Area	Feedback from Employer	Action Taken
Placement Process	57.01% found it excellent, 35.07% Above Average	Necessary updates were carried out in the curriculum design and syllabi through the relevant bodies of the College and authority to enhance the placement process and address employer feedback.
Professionalism in Students' Resumes	57.01% found it excellent, 35.07% Above Average	The curriculum was adjusted to emphasize resume-building skills, ensuring students are well-prepared to present themselves professionally.
Etiquettes during Placement	More than 57.01% found it excellent, 37.07% Above Average	Emphasis was placed on incorporating etiquette training within the curriculum, enhancing students' professionalism during placement processes.
Preparedness of Students	Above average for over 50% of employers, Excellent 21.04%	The curriculum was revised to enhance the practical knowledge and implementation skills of students, addressing the employers' feedback.
Overall Experience in R A Podar Placement Cell	Exceeded expectations by 57.01%, Met expectations by 42.09%	Ongoing efforts were made to exceed employers' expectations, including refining processes and maintaining a high level of coordination between the Placement Cell and recruiters.

	Exceeded expectations by 64.03%,	The Placement Cell actively worked
Coordination with POC	Met expectations by 37.07%	on improving coordination by
from the Placement Cell		providing clearer job descriptions and
		company profiles to students, ensuring
for the Company		better alignment with employer
		expectations.

## **ALUMNI**

Concern Area	Feedback from Alumni	Action Taken
Academic Programs	Some alumni expressed a need for a more updated and practical curriculum.	A committee was formed to review and update the existing academic programs. Collaboration with industry experts was initiated to incorporate real-world perspectives into the curriculum.
Student Services	A few alumni suggested improvements in career guidance and placement services.	The college established a dedicated career counseling and placement cell.  Workshops and seminars were organized to enhance students' employability skills.
Infrastructure	Some alumni mentioned concerns about outdated infrastructure in certain areas.	A comprehensive assessment of the infrastructure was conducted, and a plan for renovations and upgrades was initiated. Alumni were involved in fundraising campaigns for infrastructure development.
Communication Channels	Several alumni indicated a desire for more effective communication channels with the college.	The college implemented a regular newsletter, alumni forums, and social media groups to enhance communication and keep alumni informed about college developments and events.
Research Opportunities	Some alumni highlighted the need for increased research opportunities during their academic years.	A research committee was formed to create additional avenues for student research projects. Collaboration with industries and research institutions was encouraged to provide students with practical research experiences.

		An alumni engagement committee was
	While overall satisfaction was high,	established to organize regular events,
	a few alumni suggested more	webinars, and networking
Alumni Engagement	structured alumni engagement	opportunities. The college actively
	programs.	sought input from alumni for guest
		lectures and mentorship programs.
		The college invested in upgrading
	Despite high satisfaction, some	sports facilities and diversified
	alumni recommended enhancements	extracurricular programs. Alumni were
Student Life	in extracurricular activities and sports	invited to participate in organizing and
	facilities.	mentoring these activities.

## Action Taken Report 2019-2020

## **STUDENTS**

Concern Area	Feedback from Students	Action Taken
	88% students positively	Necessary updation was carried in the
	acknowledged the curriculum and	curriculum design and syllabi through
	syllabus for its comprehension,	the relevant bodies of the college and
Curriculum and	relevance, skill orientation, and	authority.
Syllabus	timely completion. Most students	
	find the syllabus comprehensive	
	and relevant to industry and societal	
	needs.	
	82.78% students provided positive	Faculty members were encouraged to
	feedback on teacher-student	continue their approachable and
	engagement and the use of	innovative teaching methods. Ongoing
Teachers	innovative teaching methodologies.	support for faculty development in
Engagement and	Faculties in Podar College were	teaching methodologies was
Methodology	noted for their approachability and	emphasized.
	willingness to experiment with new	
	teaching methods.	
	More than 88.83% students found	Continuous efforts were made to ensure
	the evaluation process fair and	the fairness and impartiality of the
Assessment and	unbiased, contributing to enhanced	assessment and evaluation systems.
Evaluation	performance.	Feedback mechanisms were established
		to address any concerns raised by
		students or faculty.
Student	Over 83% students expressed	Enhancements were made to Digital
Satisfaction	satisfaction with Digital Payment	Payment systems, Mentor-Mentee

	systems, Mentor-Mentee	engagement programs, and co-curricular
	engagement, and participation in	activities. Additional resources were
	extra and co-curricular activities.	allocated to counseling services to meet
	75.81% students found counseling	the increasing demand and enhance
	services beneficial and much-	effectiveness.
	required.	
	92.09% students reported learning	The college continued to prioritize and
Skilled-based	new skills through credit courses,	expand credit courses to provide
Education	and 87.44% found mandatory value	students with opportunities to acquire
	education courses beneficial.	new skills. Periodic reviews of value
		education courses were conducted,
		ensuring their ongoing relevance and
		benefit to students.

### **TEACHERS**

Concern Area	Feedback from Teachers	Action Taken
1. Curriculum Upgradation	14 out of 16 faculties and 2 teachers agreed that the curriculum is regularly updated	Regularly update the curriculum, ensuring it aligns with the needs and perspectives of learners.
2. Teachers' Freedom in Curriculum Design and Development	with a learner-centric approach.  81.25% of teachers strongly agree that they have freedom in contributing to curriculum design and development.	Encourage and support teachers in actively participating in curriculum design and development processes.
3. Board of Studies (BOS) & Alumni/Industry Representation	87.50% agreed that BOS ensures updated and relevant courses; 68.75% strongly felt alumni/industry representation is helpful.	Strengthen the role of the Board of Studies in ensuring course relevance, and enhance alumni/industry collaboration in curriculum improvement.
4. Interdisciplinary and  Multidisciplinary  Approaches	75.00% of teachers strongly agreed that interdisciplinary and multidisciplinary approaches are reflected in the curriculum.	Continue promoting and integrating interdisciplinary and multidisciplinary perspectives into the curriculum.
5. Courses on Community Engagement, Environmental Education, and Value- Based Education	62.50% strongly agree, 18.75% neutral, 6.25% agree, 12.50% strongly disagree.	Review and enhance courses to better align with community engagement, environmental education, and valuebased principles based on teacher feedback.
6. Adequacy of	81.25% strongly agree, 18.75%	Continue ensuring that infrastructure

Infrastructure for	agree.	adequately supports the
Curriculum		implementation of the curriculum.
Implementation		
	75.00% strongly agree, 12.50%	Organize more knowledge exchange
7. Knowledge Exchange	agree, 12.50% neutral.	programs to introduce new syllabi,
Programs for New		ensuring faculty are well-informed
Syllabus Introduction		and equipped for effective
		implementation.
8. Availability of	14 out of 16 faculties strongly	Confirm and update the availability of
Reference Materials in	agreed.	books/journals listed in the syllabus,
		ensuring easy access for faculty and
the Library		students.
	14 out of 16 teachers strongly	Continue fostering an environment
9. Freedom in Adopting	agreed.	that supports faculty in adopting
New Techniques/		innovative techniques, strategies, and
Strategies		pedagogies for effective teaching,
		evaluation, and assessment.

# **EMPLOYERS**

Concern Area	Feedback from Employers	Action Taken
Overall Placement Process	Above Average: 60.00%  Excellent: 40.00%	Employers found the overall placement process to be above average, indicating room for improvement in aligning the curriculum with industry requirements. With the NEP 2020 being implemented, necessary updates were made in the curriculum design and syllabi based on industry needs.
Student's Punctuality	Above Average: 50.00%  Excellent: 50.00%	Employers highlighted the need for better student punctuality. Punctuality-focused initiatives were introduced in the curriculum to enhance students' time management skills.
Student's Étiquettes	Above Average: 50.00%  Excellent: 50.00%	Employers provided feedback on the need for improved student etiquettes. Ethical and professional behavior modules were incorporated into the curriculum to enhance students' etiquettes.
Employers' Overall Experience	Met Expectations: 90.00% Exceeded Expectations: 10.00%	The majority of employers (90%) expressed that their overall experience met expectations, demonstrating the college's commitment to continuous improvement. The college actively sought feedback to ensure the placement process aligns with or exceeds employer expectations.
Coordination with POC from Placement Cell	Exceeds Expectations: 90.00%  Meets Expectations: 10.00%	Employers overwhelmingly praised the coordination with the POC from the Placement Cell, with 90% stating that it exceeded

		expectations. The Placement Cell worked closely with employers, ensuring seamless coordination and addressing specific company requirements.
Professionalism of Student's Resumes	Above Average: 80.00% Excellent: 20.00%	Employers acknowledged that there was room for improvement in the professionalism of student resumes. A curriculum module on resume building was introduced to enhance students' skills in creating professional and impactful resumes.

# **ALUMNI**

Concern Area	Feedback from Alumni	Action Taken
Quality of Syllabus	Alumni feedback indicates that 80.95% strongly agree and 19.05% agree with the quality of content in the syllabus. This positive response suggests that the majority of alumni are satisfied with the academic content provided. However, the college should consider addressing the concerns of the 19.05% who agree but might have specific suggestions for improvement.	The college acknowledges the positive feedback and will continue to maintain and enhance the quality of the syllabus.  Additionally, a task force will be formed to gather specific suggestions from the 19.05% and explore potential modifications for continuous improvement.
Alignment with Industry Requirements	The feedback shows that 90.00% strongly agree and 10.00% agree that the current syllabus aligns with industry requirements. This indicates a strong alignment between the curriculum and the practical needs of the industry. However, the concerns of the 10.00% should be further explored to ensure that any necessary adjustments are made.	The college recognizes the positive affirmation and will conduct a detailed analysis to address the concerns of the 10.00%. A collaboration with industry experts will be established to ensure continuous updates to the syllabus, maintaining its relevance to industry standards.
Relevance of Reference Materials	The alumni responses indicate that 50.00% strongly agree, 30.00% agree, and 20.00% are neutral regarding the relevance of reference books prescribed by the respective department. While the majority are content, the neutral responses should be investigated to identify specific areas of improvement.	The college appreciates the positive feedback and acknowledges the neutral responses. A committee will be formed to evaluate and update the list of reference materials, taking into account the suggestions from the neutral respondents to enhance overall relevance.

	Alumni feedback reflects that 70.00% strongly	The college values the positive
	agree and 30.00% agree with the availability of	feedback and will address the concerns
A do arro arr of	adequate infrastructure for curriculum	of the 30.00%. A comprehensive
Adequacy of	implementation. The positive responses	review of existing infrastructure will be
Infrastructure	highlight a well-supported environment, but	conducted, and necessary upgrades or
	the concerns of the 30.00% should be	modifications will be implemented
	addressed to ensure continuous improvement.	based on specific feedback received.
	The feedback reveals that 90.00% strongly	The college appreciates the positive
	agree and 10.00% agree that the books/journals	feedback and acknowledges the
Availability of	listed as reference materials in the syllabus are	concerns of the 10.00%. The library
Reference	available in the library. The overwhelmingly	management will collaborate with the
Materials in the	positive response suggests a well-maintained	respective departments to ensure a
Library	library, though the concerns of the 10.00%	comprehensive collection of reference
	should be investigated for potential	materials, addressing the specific needs
	improvements.	highlighted by the 10.00%.

# Action Taken Report 2018-2019

### **STUDENTS**

Concern Area	Feedback from Students	Action Taken
Relevance and Timely Completion of Syllabus	More than 45% strongly agreed, and 55% agreed that the syllabus is relevant and completed on time by faculties.	With the NEP 2020 being implemented, necessary updates were carried out in the curriculum design and syllabi through the relevant bodies of the college and authority.
Teaching Methods	55% agreed, 40% strongly agreed, and 5% neutral on comfort with teaching methods adopted by faculties.	Continuous efforts were made to adopt teaching methods comfortable for students, aligning with their preferences and learning styles.
Projects/Assignments Relevance and Usefulness	65% strongly agreed, 25% agreed, 10% neutral on the relevance and usefulness of projects/assignments.	Emphasis was placed on ensuring that projects and assignments were designed to be relevant and useful, aligning with industry needs and real-world applications.
Guidance/Mentoring for the Subject	55% strongly agreed, 30% agreed, 15% neutral on sufficient and timely guidance/mentoring for the subject.	Faculty members were encouraged to provide sufficient and timely guidance/mentoring to students for better comprehension and understanding of the subjects.
Question Papers Alignment with Syllabus and Guidelines	45% strongly agreed, 55% agreed that question papers were set as per the syllabus and guidelines.	Rigorous checks were implemented to ensure that question papers were aligned with the syllabus and guidelines, promoting a fair and comprehensive assessment of

		students' knowledge.
Provision of Study/Reference Material by Faculties	55% strongly agreed, 40% agreed, and 5% neutral on the provision of study/reference material by faculties.	Efforts were made to ensure that complete study/reference material was provided by faculties, addressing the diverse needs of students and supporting their learning process.

### **TEACHERS**

Concern Area	Feedback from Teachers	Action Taken
Interdisciplinary and Multidisciplinary Approaches	78.13% Strongly Agree	The feedback indicated strong support for the incorporation of Interdisciplinary and Multidisciplinary approaches. Necessary updates were made in the curriculum through the Board of Studies, Academic Council, and final approval of the Governing Body. The changes aim to align the curriculum with recent trends in higher education.
Courses Offered and Modules	Agree: 15.63% Neutral: 9.38% Strongly Agree: 71.88%	Feedback highlighted a strong consensus on the inclusion of modules related to community engagement, environmental education, and valuebased education. Curriculum adjustments were made based on this feedback, ensuring a well-rounded educational experience. The necessary approvals were obtained through the established academic governance bodies.
Infrastructure for	84.38% Strongly Agree	The overwhelming agreement from
Curriculum		84.38% of teachers regarding the
Implementation		adequacy of infrastructure for

		curriculum implementation reinforced
		the institution's commitment to
		providing a conducive learning
		environment. The feedback was shared
		with relevant authorities, ensuring
		ongoing support for infrastructure
		development.
	Agree: 18.75%	The positive feedback on knowledge
	Neutral: 3.13%	exchange programs for introducing the
	Strongly Agree: 78.13%	new syllabus indicates the effectiveness
Knowledge Exchange		of these initiatives. The feedback
Programs for New		reinforced the importance of continuing
Syllabus Introduction		such programs, and adjustments were
Synabas incroaceton		made based on the feedback to enhance
		their effectiveness in future
		implementations.
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	Strongly Agree: 84.38% Agree:	The high agreement regarding the
	15.63%	availability of reference materials in the
		library reflects the institution's
Availability of Reference		commitment to supporting faculty and
Materials in the Library		students. The feedback validated the
Waterials in the Distary		existing system and served as a basis
		for ongoing efforts to maintain a well-
		equipped library with the required
		resources.
Freedom in Adopting	Strongly Agree: 90% Agree:	The overwhelming support for faculty
New	6.25%	freedom in adopting new techniques

Techniques/Strategies	Neutral: 3.13%	and strategies for teaching, evaluation,
		and assessment reaffirms the institute's
		commitment to academic innovation.
		The feedback reinforced the
		institution's encouragement of a
		dynamic and evolving teaching
		environment, facilitating continuous
		improvement in pedagogy.
	Strongly Agree: 90%	The strong agreement among faculty
		members regarding the potential
		benefits of autonomy affirms the
Donofits of Autonomy for		institution's pursuit of academic
Benefits of Autonomy for		independence. The feedback further
the College		supports the decision to seek autonomy
		and will guide the institution in
		leveraging its newfound autonomy to
		enhance overall development.

### **EMPLOYERS**

Concern Area	Feedback from Employers	Action Taken
Relevance of Curriculum to Industry Needs	Excellent - 75.00%	Necessary updation was carried out in the curriculum design and syllabithrough the relevant bodies of the college and authority.
Placement Process	Above Average - 75.00%, Excellent - 25.00%	Continuous improvements were made to enhance the placement process based on employer feedback.
Student's Punctuality	Above Average - 25.00%, Excellent - 75.00%	Emphasis was placed on instilling punctuality values through workshops and awareness campaigns.
Student's Étiquettes	Above Average - 33.33%, Excellent - 66.67%	Etiquette enhancement programs were introduced to refine students' professional behavior and interactions.
Employers Overall  Experience	Exceeds Expectations - 75.00%, Meets Expectations - 25.00%	Feedback was utilized to strengthen overall engagement and services offered by the placement cell.
Professionalism of Student's Resumes	No Specific Data Given	Workshops were conducted to enhance resume-building skills, emphasizing professionalism and relevance.

	Exceeds Expectations - 66.67%,	Continuous training and support were
Coordination with POC	Meets Expectations - 33.33%	provided to the Placement Cell POCs
from Placement Cell		to ensure effective employer
		coordination.

# **ALUMNI**

Concern Area	Feedback from Alumni	Action Taken
Quality of Content in the Syllabus	Alumni feedback indicates that	The college acknowledges the
	40.00% agree and 60.00%	positive feedback from alumni and
	strongly agree with the quality	has formed a curriculum review
	of content in the syllabus.	committee to continuously assess
		and enhance the content of the
		syllabus based on industry trends
		and academic advancements.
	The feedback reveals that	Recognizing the importance of
	35.00% agree and 65.00%	industry relevance, the college has
Alignment of Syllabus	strongly agree that the current	initiated collaborations with industry
with Industry	syllabus aligns with industry	experts and professionals to
Requirements	requirements.	periodically review and update the
		syllabus, ensuring its alignment with
		the dynamic needs of the workforce.
Relevance of Reference Books	Alumni feedback shows that	In response to this feedback, the
	30.00% agree and 70.00%	college has established a mechanism
	strongly agree that the reference	to regularly evaluate and update the
	books prescribed by departments	list of reference materials,
	are relevant.	incorporating the latest publications
		and industry-recommended
		resources to enhance the overall

		learning experience for students.
Infrastructure for	The feedback indicates that	Acknowledging the importance of
Curriculum	35.00% agree, 5.00% are	infrastructure, the college has
Implementation	neutral, and 60.00% strongly	invested in upgrading and
	agree that adequate	maintaining facilities to provide a
	infrastructure is available.	conducive environment for effective
		curriculum implementation. The
		neutral feedback is being further
		investigated to address any specific
		concerns raised.